



## **RULES FOR COACH AND MINIBUS PASSENGERS**

All passengers are politely requested to obey the following rules, guaranteeing safe and comfortable service.

- DO NOT DISTURB THE DRIVER.
- FASTEN YOUR SEATBELT (where present).
- LARGE ITEMS OF LUGGAGE, BACKPACKS OR BAGS THAT COULD BLOCK EXIT ROUTES ARE NOT PERMITTED.
- STANDING IN THE AISLE IS FORBIDDEN.
- ALCOHOLIC BEVERAGES, GREASY AND STAIN-PRONE FOODS ARE NOT ALLOWED.
- SMOKING IS FORBIDDEN.
- PASSENGERS MUST NOT SHOUT OR YELL, NOR DISTURB THE DRIVER IN ANY WAY.
- PASSENGERS MUST BEHAVE IN ORDERLY AND POLITE MANNER.
- THE COMPANY IS NOT RESPONSIBLE IN CASES OF PASSENGERS LEAVING POSSESSIONS UNTENDED.
- IN CASES OF VOMIT, THE COMPANY WILL APPLY A FEE OF €300.00 FOR EVERY SEAT FOR EXTRAORDINARY CLEANING AND SANITATION.

IN CASE OF ANY PASSENGER BEHAVIOUR THAT COULD PRESENT A RISK TO SAFETY, THE DRIVER WILL IMMEDIATELY INTERRUPT THE VOYAGE.  
AT THE END OF THE VOYAGE, ANY DAMAGE TO THE VEHICLE CAUSED BY THE GROUP WILL BE ASSESSED TOGETHER WITH THE GROUP LEADER. THE GROUP LEADER WILL BE HELD LIABLE FOR SUCH DAMAGES.

### **TOTAL DRIVING TIME AND DRIVER REST PERIODS, PER DAY**

DRIVING TIME\*\*: maximum 9 hours

WORKING TIME\*: maximum 13 hours

REST HOURS (night-time): 11 uninterrupted hours or two periods of 3+9 hours, both uninterrupted

#### **EXCEPTIONS:**

DRIVING TIME: 10 hours, only one day per week

WORKING TIME: maximum 15 hours, as necessary, but all such exceptions require a mandatory 3-hour uninterrupted rest period during the working day.

#### **HIRES WITH TWO DRIVERS ON BOARD:**

DRIVING TIME: maximum 18 hours (9 hours per driver) per day

VEHICLE AVAILABILITY: maximum 21 hours per day

REST HOURS: at least 9 consecutive hours per driver

WEEKLY REST: 24 consecutive hours after 6 work-days

#### **IMPORTANT:**

The driving time indicated above must be broken up by rest periods, as follows: 4 hrs 30 min of driving, then 47 minutes of rest, then another 4 hours 30 minutes of driving.

The 47 minutes of rest between two driving periods can also be divided in two parts: the first period of at least 16 minutes, the second of at least 31 minutes.

The customer will be billed for any fines and/or penalties applied by responsible authorities due to failure to comply with the above rules and regulations, in the case that these are not attributable to the driver or our company but have been decided by the customer through request of their own program.